**WHO Collaborating Centre for Health Insurance Governance and Services**

**Collaborating Centres**

**Annual Report**

**KOR-109**

**1. Describe progress made on the agreed workplan.**

**For each activity, detail (1) the actions taken, (2) the outputs delivered, as well as (3) any difficulties that may have been encountered. Three responses are expected. [maximum 200 words per activity]. Indicate, if an activity has been**

**completed previously, has not yet started or has been placed on hold.**

**Activity 1**

**Support for development and governance of health financing arrangements**

Title: Questionnaire answer on the role of SHI during a pandemic

Health financing has been required to have more flexibility when it comes to timely response towards pandemic resilience under the influence of coronavirus disease. There was a couple of questionnaire requested as a World Health Organization(WHO) Collaborating Centre for Health Insurance Governance and Services(CC HIGS).

Initial questionnaire was to examine the role and benefit of social health insurance. It was consisted of 38 questions among 6 areas; general, revenue generation, entitlements, pooling, purchasing, preparedness, and response for future pandemic. Another back-up questionnaire was asked to define and deepen the level of former answers. WHO CC HIGS gave full support on conducted advisory survey with submitting answers to total 51 questions as outputs.

Under WHO’s guidance, NHIS has asked 4 other nations’ representatives to kindly reply on the same questionnaire but remained unreachable, so as to develop the future direction, it is still in process.

**Activity 2**

**Provide training in development and governance of health financing arrangements**

Title: The 18th Capacity Building Course on Social Health Insurance(SHI)

The 18th Capacity Building Course on Social Health Insurance, also named as NHIS UHC Global Academy(NUGA), was held from August 30 to September 9, 2021. It was a virtual training program convened in collaboration with partners, Ministry of Health and Welfare(MOHW) of Korea, WHO Western Pacific Regional Office(WPRO), the World Bank(WB), and the International Social Security Association(ISSA).

Under the theme of “The Pursuit of Universal Health Coverage in the Pandemic Era”, the course objectives were to build participating countries’ capacity regarding healthcare policy decision-making, in terms of services and financing for supporting the achieve of UHC; to share countries’ experience, and expertise regarding global healthcare issues, including the COVID-19 pandemic; and to inform the development of the WHO, WB, and NHIS for knowledge that will support not only policy-makers, but also experts to develop policies.

In total, 45 participants from 11 countries attended this course. 39 participants from 7 countries including the Philippines, Vietnam, Cambodia, Thailand, Mongolia, the Lao PDR, and Malaysia, attended the first four-day webinar. 6 participants from 4 countries attended the second round.

The participants were asked to take 8 pre-requisite courses which focusing on the role of NHIS in response to COVID-19, on understanding of health and long-term care insurance via online platform. It was designed to improve upon participants’ understanding on the following lectures given by 9 different distinguished experts. First lecture was delivered by Dr. Peter Cowley, coordinator of WHO WPRO. The program became abundant to share perspectives with country presentation and discussion.

Thanks to all lecturers and participants, NUGA had a good feedback on the survey conducted to evaluate the level of participants’ satisfaction and to find a room for improvement at the end of the training course. The final reports on the 18th capacity building summit has submitted on November 24.

**2. Annual report on other activities requested**

**Should WHO have requested activities in addition to the agreed workplan, please describe related actions taken by your institution [maximum 200 words]. Please do not include in this report any activity done by your institution that was not requested by and agreed with WHO.**

NHIS had participated in virtual meeting, Biregional Workshop on Health Financing for Universal Health Coverage in Asia and the Pacific beyond COVID-19, which was convened by WHO WPRO, WHO Regional Office for South-East Asia, WB, and Asian Development Bank on 22, 24, and 26 February, 2021.

Ms. Yu-Jin Kwon attended as a representative and particularly engaged with meeting objectives by presenting on ‘The role of Social Health Insurance in a Pandemic’. The presentation was to share the responses associated with health financing and public financial management, which were to enhance flexibility to support the providers with in-advance reimbursement or shorten payment period and financial support to equip relevant treatment facilities. Furthermore, the representative gave a lookback on SHI revenue in 2020.

**3. Resources**

**Indicate staff time spent on the implementation of activities agreed with**

**WHO (i.e. those mentioned in questions no. 1 and no. 2 above). Do not**

**include any data related to other activities done by your institution without**

**the agreement of WHO. Please indicate staff time using the number of “fullday**

**equivalents” – a day of work comprising 8 hours (e.g. 4 hours work per**

**day for 7 days should be recorded as 3.5 full-day equivalents).**

Supervisor TOR 1 and 2

Dr. Sang-Baek Chris Kang 1 full-day equivalent

PM TOR 1 & 2 on administration

Ms. Mi-Kyong Kim 1 full-day equivalent

PM

TOR 1 Dr. Yang-Hee Kim 1 full-day equivalent

TOR 2 Ms. Mee-Ran Shin 3.5 full-day equivalents

PL

TOR 1 Mr. Sang-Min Lee 3.5 full-day equivalents

TOR 2 Ms. Yu-Jin Kwon 3.5 full-day equivalents

**Implementation of the agreed workplan activities (i.e. those mentioned in**

**questions no. 1 and no. 2 above) normally require resources beyond stafftime,**

**such as the use of laboratory facilities, purchasing of materials, travel,**

**etc. Please estimate the costs of these other resources as a percentage of**

**the total costs incurred (e.g. if you incurred costs of USD 100 and the value**

**of your staff time was USD 50 which makes the total of USD 150, please**

**report 33.3% and 66.7%).**

Staff time 67.4% Other resources 32.6%

**4. Networking**

**Describe any interactions or collaboration with other WHO Collaborating Centres in the context of the implementation of the agreed activities If you are part of a network of WHO Collaborating Centres, please also mention the name of the network and describe your involvement in that network [maximum 200 words].**

The alliance for WHO CC’s in Korea had their 16th regular meeting at Medical science research institute, Kyunghee University on April 16, 2021. 19 CC’s were convened to discuss the main agenda - Sharing members’ activities during COVID-19 pandemic. As the 20th and the latest designated CC, the initial attendance was considered as a place to introduce what NHIS contributes to achieve UHC in Korea and beyond, and plans for this year as WHO CC. Dr. Sang-Baek Chris Kang made a presentation on the subjects: actions under pandemic influences, WHO CC HIGS’s TOR. The presentation aimed at illustrating the support on the alliance’s solidarity by suggesting publication of whitepaper regarding CC’s in Korea.